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Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I live in downtown San Francisco. You'd think that in the heart of silicon valley I'd have access to a plethora of high speed internet options, but alas this is not the case. The only ISP that offers gigabit internet to my address is Comcast. I've been burned by their shady business practices and terrible customer service in the past, so that's a non-starter for me. Instead, I'm stuck with dual bonded DSL that, at best, provides 30mbits down. I dream of a future where I can choose from a variety of ISPs all offering real speeds.

Kristian Takvam